

## SECURITY YOU CAN RELY ON

For greenhouses and commercial growers, data security is not optional. It's fundamental to operational stability, crop protection, and long-term success. Argus Axia is built around what growers need most: reliable control, uninterrupted performance, and trusted data security.

This document outlines the security architecture, controls, and safeguards built into the Axia cloud platform - presented in clear, practical terms for growers, but also with the technical depth IT teams need to assess risk, governance, and long-term system integrity.

Our cloud security framework reflects Argus's enduring commitment to strong, reliable data protection to help keep your operation secure today and prepared for tomorrow.



### Architecture Principles

#### Zero Trust: Always Verify, Never Assume

Instead of automatically trusting users or devices, the system checks every request, every time.

This reduces the chances of unauthorized access or hacking.

**Operational Impact:** Zero Trust assumes *something could always go wrong*, so it checks every request every time to keep data and systems secure.



### Device Security

#### Secure Device Setup: Hardening

All systems are configured following major security guidelines such as:

- **OWASP:** safe software configuration
- **NIST:** U.S. government cybersecurity standards
- **EU CRA / UK PSTI:** consumer device safety rules

This ensures devices are locked down and protected from common threats.

**Operational Impact:** Devices are locked down by default, with only the access needed to operate safely - nothing extra for attackers to exploit.



### Identity & Access

#### Controlling Who Can Access What

#### Single Sign-On (SSO)

Users log in once using their company account, and everything works automatically.

#### Multi-Factor Authentication (MFA)

Even if a password is stolen, the attacker cannot log in without a second step (ex: code from an app or security key).

#### Role-Based Access Control (RBAC)

People only get the exact permissions needed for their job—nothing more.

**Operational Impact:** Only verified users can access the system, and each person is limited to exactly what they need to do their job.



## Encryption

Making data unreadable to anyone who shouldn't see it.

### Data at Rest (AES-256)

Stored data is locked with strong encryption—AES-256 is the global standard.

### mTLS & API Hardening

Both sides of a connection (client and server) verify each other's identity.

### Data in Processing (Confidential Computing)

When supported, data is protected even while it's being used by the system.

**Operational Impact:** Your information is protected when stored, when moving, and even while being processed.



## Key Management

### Customer-Managed Keys (CMK)

Customers can provide and control their own encryption keys.

### HSM-Backed Keys

Keys can be stored inside tamper-resistant hardware for maximum security.

**Operational Impact:** You hold the "master key" that locks and unlocks your data.



## Governance

### Shared Responsibility Model

We all help secure the cloud platform.

### Data Residency & Sovereignty

Data can be stored in specific regions to meet legal or compliance requirements.

### Exit & Portability

Customers can export all their data and leave the platform if needed.

**Operational Impact:** You stay in control of your data and where it's stored.



## SDLC & Security Operations

Secure Software Development (SDLC) Security is built into every stage of development:

- Code scanning
- Dependency checking
- Manual reviews
- Threat modeling

### Continuous Monitoring (SSPM)

Tools like CrowdStrike and Madison continuously watch for risks.

**Operational Impact:** The product is built securely from the start and monitored continuously.



## Certifications & Compliance

Our platform aligns with or maintains major global standards:

- **SOC 2 Type II** – Operational security and reliability
- **GDPR / CCPA** – Privacy protections for EU and U.S. customers
- **EU CRA / UK PSTI** – Device safety and cybersecurity compliance

**Operational Impact:** Independent organizations verify that our security meets strong global standards.



Category	Feature	Summary
<b>Architecture &amp; Principles</b>	Zero Trust	Cloud + devices use least-privilege, unique device credentials, no implicit trust, outbound-only connections.
<b>Device Security</b>	Device Hardening (OWASP/NIST, CRA/PSTI alignment)	Hardened firmware, secure boot, signed updates; aligns with standards but formal certification not in scope.
<b>Identity &amp; Access</b>	SSO	SAML/OIDC for cloud users; offline controller UI uses local accounts.
	MFA	MFA enforced via IdP; controller UI does not implement MFA.
	RBAC	Granular cloud roles; simplified roles on controllers.
<b>Encryption</b>	Data at Rest (AES-256)	AES-256 cloud storage; devices store configs securely.
	Data in Transit (TLS 1.2+)	TLS-only communications; no plaintext interfaces.
	mTLS / API Hardening	Device-to-cloud mTLS; validated API schemas.
<b>Key Management</b>	CMK / HSM-backed Keys	Cloud KMS/HSM; secure key storage on devices.
<b>Governance</b>	Shared Responsibility Model	Provided as diagrams + documentation.
	Data Residency & Sovereignty	Regional hosting options; documented data flows.
	Exit & Portability	Export APIs, offboarding process, data deletion procedures.
<b>SDLC / Security Ops</b>	Secure SDLC & Vulnerability Mgmt.	SAST/DAST, dependency scanning, pen tests, structured patching.
	SSPM (CrowdStrike/Madison)	Integrated SaaS posture monitoring.
<b>Certifications</b>	SOC 2 Type II	Requires formal audit; not in initial release.
	GDPR / CCPA	Compliant design and contractual DPAs.
	EU CRA / UK PSTI	Align with principles; no formal certification.